

VOLUNTARY RECALL

Important Information Regarding Genesis Day One Chainset Voluntary Recall

Dear Customer,

Genesis have become aware of a potential problem involving the durability of Samox AF-13 single speed chainsets, which requires your immediate attention. The below models of Genesis Day One bikes are affected.

2016	2018
Day One Decade	Day One LTD
Day One 20	Day One 20
Day One 10	Day One 10
2017	2019
Day One 20	Day One 20
Day One 10	Day One 10

We have chosen to voluntarily recall the single speed chainsets on these models of bikes that are in the marketplace and to replace them free of charge with a brand-new re-designed Samox chainset.

We would like to sincerely apologise for any inconvenience caused, but rest assured our commitment to quality remains our highest priority.

If you have one of these single speed chain-sets please contact your place of purchase so a replacement chain-set can be requested from Sportline. If you are not certain if you have one of these chain-sets please take your bike to the place of purchase for them to check.

The difference in the chain-set can be seen in the below photos. The indentation in the crank arm has a different appearance and there is also a raised dot above the code on the replacement.

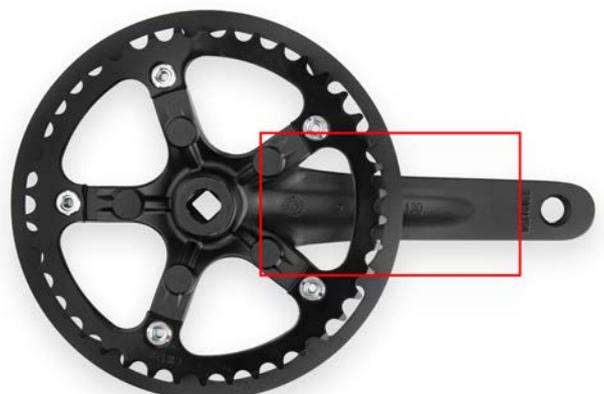
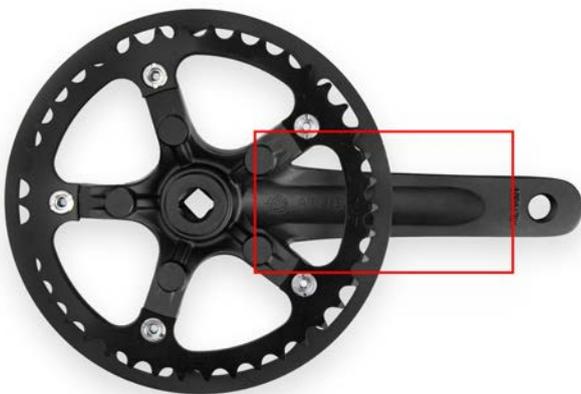
VOLUNTARY RECALL

Identification



Original Chainset

Replacement Chainset

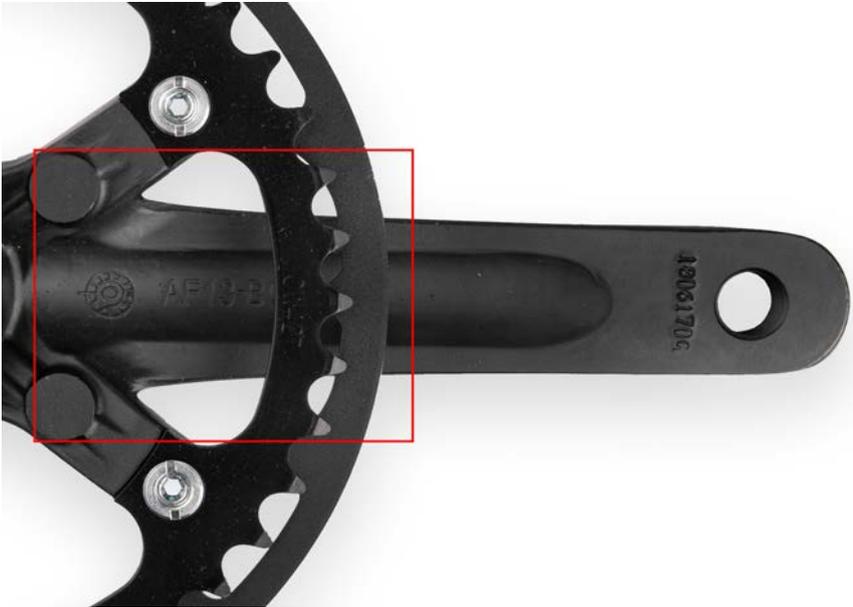


The indentation in the crank arm has a different appearance and there is also a raised dot to the left of the code on the replacement.

VOLUNTARY RECALL

Identification

OLD

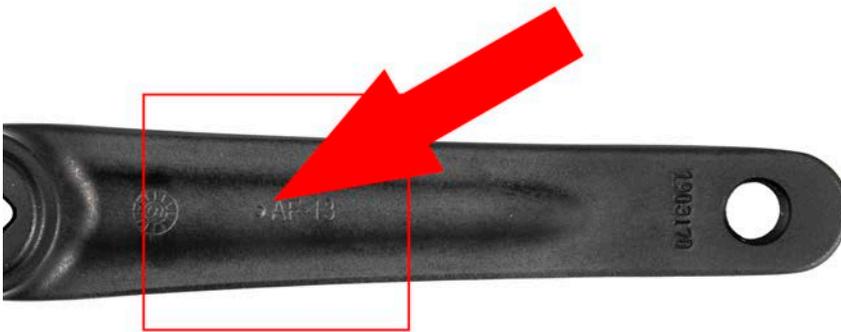


Please note there is no raised dot to the left of the code on both cranks of the old chainset.



VOLUNTARY RECALL**Identification****NEW**

Please note the raised dot to the left of the code on both cranks of the replacement chainset.



If you have any questions please contact genesisrecall@sportline.co.uk.