IMPORTANT SAFETY WARNING!

PRODUCT RECALL

Product Details:

Product Description: Halfords Essentials Nyala R129

Product SKU: 819222 / 828382

Barcode: 5057901819229

Sold in the UK / ROI Date: 24 July 2023



Description of Product Fault and Risk:

Routine safety testing has identified that under extreme temperature conditions, the buckle on some seats may become deformed. This could compromise the performance of the buckle in the event of an accident.

What we need you to do:

We are asking any consumer who has purchased 819222 / 828382 Halfords Essentials Nyala R129, batch code 211X and 223X, not to use it and return the product to a Halfords store for a full refund, no receipt is required. The batch code can be found on the underside of the child seat as shown in the images below.







Customer Services Information:

Customer Care Line: Call us on 0330 135 9779

Monday to Friday: 08:00 to 18:00

Saturday: 08:00 to 18:00

Sunday: 09:00 to 17:00

We sincerely apologise for any inconvenience caused. However, the safety and confidence of our customers combined with quality of our products is at the heart of everything we do.