

Ring Safety Recall

Ring RPPL360 Fast Charge Lithium Jump Starter Halfords Item code: 496798

Recall notice issued: 27th Mar 2023.

Ring has identified a potential safety concern with the above product. There is a risk of the product potentially overheating and causing a thermal event. This issue could be potentially dangerous and could pose a safety risk. Volumes of sales is very small. Despite assessments that the risk to you and your property is low, we ask that you stop using this product immediately and store it outdoors, protected from water or rain.

To ensure customer safety, we are recalling all these products from our customers.

If you have purchased one of these products, you should have received phone calls and emails regarding the recall case. Please confirm receipt by responding to the email and contact Halfords Customer Services on 0330 135 9779, to arrange a full refund by quoting the case number on the top of the email. <u>Please do not return the unit to store</u>. For any queries, please contact our Customer Support Team on 03301359779 or email us at <u>customer.services@halfords.co.uk</u>.

If you know someone else who has purchased one of these products, or you have purchased one for someone else please ask them to follow the actions advised above. We apologise for any inconvenience caused.